

Projects — SOP

How this module works

A project-management hub for tracking client work from kickoff to delivery — 3 views (Grid/List/Timeline), a 5-tab detail view per project, live progress from milestones, and an AI health-check across everything active.

SECTIONS

● Overview tab Snapshot stats — progress %, milestones done, budget, due date — plus description and assigned team.	● Milestones tab Add/complete milestones; progress % recalculates automatically, and any milestone with a due date creates a Calendar event.
● Tasks tab Link a Team-OS task straight to this project — it shows up on the assignee's own task board too, same task either place.	● Notes tab A running notes pad for internal context that doesn't belong anywhere else.
● Activity tab Auto-built timeline from milestone/task creation and completion — nothing to log by hand.	

STEP-BY-STEP WORKFLOW

- 1 Set the due date, priority, and Project Owner — add milestones with their own due dates right on the same form (+ New Project any time).
- 2 Track progress from whichever view fits — Grid (cards), List (table), or Timeline (Gantt-style). Progress % always auto-calculates from milestones completed.
- 3 Open AI Insights for a health-check across every active project — at-risk flags, bottlenecks, one recommended action for today.
- 4 Send a WhatsApp progress update to the client straight from a project's quick-action row.
- 5 Mark the project Completed once all milestones are done — completion date is recorded automatically.

CONNECTIONS

●  Proposals Projects has a ready-made '+ New Project' form (with the client pre-fillable via a URL parameter) — nothing in Proposals calls it yet, so start a project manually for now after a deal closes.	●  Calendar A project's own due date, and every milestone with a due date (however it was added), creates a Calendar event live — no manual entry, no refresh needed.
●  Team-OS Tasks Tasks linked from a project's Tasks tab are real Team-OS tasks — they appear on the assignee's own task board, not a separate copy.	●  Leads Every project links to a Lead as its client — the Client dropdown pulls from the same Leads list used across the CRM.

